

## ACTIVE TEC FLOATING PLANK FLOORING & UNDERLAYMENT LIMITED 10-YEAR WEAR WARRANTY

Mohawk Group warrants that Mohawk Group Active Tec floating plank flooring and underlayment will be free from defects in materials and workmanship for a period of ten years after purchase provided that the warranty set forth shall apply only if such products are installed and maintained in accordance with the written instructions published by Mohawk Group. Such warranty shall be voided if such products are removed from the site of their original installation. This warranty applies to all purchases made after October 11th, 2012.

### TERMS

**WITHIN ONE YEAR:** if a defect covered by this warranty is reported to Mohawk Group within one year of purchase, Mohawk Group will supply new material of similar color, pattern and quality to replace the defective material; Mohawk Group will also pay reasonable labor costs.

**WITHIN TWO YEARS:** if a defect covered by this warranty is reported to Mohawk Group within two years of purchase, Mohawk Group will supply new material of similar color, pattern and quality to replace the defective material; Mohawk Group will also pay fifty percent of reasonable labor costs.

**AFTER TWO YEARS:** if a defect covered by this warranty is reported to Mohawk Group after two years of purchase, Mohawk Group will supply new material of similar color, pattern and quality to replace the defective material; Mohawk Group will not pay labor costs.

**THE FOREGOING WARRANTIES ARE EXCLUSIVE AND ARE IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR PATENT OR OTHER INTELLECTUAL PROPERTY RIGHT INFRINGEMENT.**

**WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, SUCH WARRANTIES DO NOT COVER:** (i) Installers' workmanship (Workmanship errors should be addressed to the contractor who installed the floor.); (ii) minor shading, color or texture between products and samples or photographs; (iii) material installed with obvious defects; (iv) installation with adhesive other than those recommended by Mohawk Group; (v) dissatisfaction, problems or damage due to installation and/or maintenance other than as recommended by Mohawk Group (recommended installation and maintenance instructions are available from Mohawk Group at Buyer's request); (vi) damage due to accidents, gouges, scuffs, scratches or indentations; (vii) damage from high heels, spike heels or inappropriate chair casters or glides; (viii) inappropriate end-users' activities; (ix) dissatisfaction, problems or damage due to irregularities caused by subfloor, including but not limited to moisture, alkali, or hydrostatic pressure in subfloor; or (x) "seconds," "substandards," "irregulars," or "off goods" which are sold by Mohawk Group strictly on an "as is" basis.

If Buyer's order is for or includes goods ("Articles") made by another manufacturer, Buyer acknowledges that Mohawk Group is not the manufacturer of such Articles and therefore Mohawk Group makes **NO EXPRESS OR IMPLIED WARRANTIES OF ANY KIND WITH RESPECT TO SUCH ARTICLES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF**

**MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR PATENT OR OTHER INTELLECTUAL PROPERTY RIGHT INFRINGEMENT.** All Articles made by another manufacturer are warranted only to the extent of the manufacturer's express warranty to Mohawk Group, which Mohawk Group will provide at Buyer's request.

### CLAIMS

All claims must be written and sent to Mohawk Group, Claims Department, P.O. Box 800 / 235 Industrial Blvd., Chatsworth GA, 30705. **ALL CLAIMS FOR SURFACE DEFECTS OR VARIATIONS IN COLOR OR PATTERN MUST BE DELIVERED TO MOHAWK GROUP IN WRITING BEFORE THE ARTICLE IS INSTALLED.** Mohawk Group reserves the right to accept or reject any such claim in whole or in part, and Articles as to which a claim is accepted shall be shipped to Mohawk Group at Mohawk Group's expense. Mohawk Group will not, however, accept the return of any Article without the prior written approval from the Mohawk Group Customer Service Department.

### LIMITATION OF REMEDIES AND DAMAGES

Mohawk Group's liability and Buyer's exclusive remedy hereunder will be limited solely to repair, replace or credit the defective areas at Mohawk Group's discretion.

**NEITHER MOHAWK GROUP NOR ITS DEALER WILL HAVE ANY MONETARY LIABILITY WHATSOEVER FOR ANY DAMAGE OR EXPENSE INCURRED IN CONNECTION WITH THIS PRODUCT, WHETHER GENERAL, SPECIAL, DIRECT, INDIRECT, CONSEQUENTIAL OR INCIDENTAL (INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF PROFITS, SAVINGS OR DATA) INCLUDING BUT NOT LIMITED TO LABOR COSTS OR LOST PROFITS RESULTING FROM THE USE OF OR INABILITY TO USE THE ARTICLES OR FROM THE ARTICLES BEING INCORPORATED IN OR BECOMING A COMPONENT OF ANY OTHER ARTICLE.**

No person, including any representative, employee or agent of Mohawk Group is authorized to assume on behalf of Mohawk Group any liability or responsibility in addition to or different from that described above. Any and all representations, promises, warranties, or statements that are in addition to or different from the terms set out above are of no force or effect.

Please note that technical web site documents prevail.













