Note: Commercial Rubber Flooring includes: Hammered, Slate, Natural Slate & Round Profiles

General Remarks

1. Read all instructions carefully and make sure the adhesive has fully cured before starting. (Refer to the Installation Instructions).

2. Take all safety precautions such as posting “Caution” and “Wet/Slippery” floor signs before starting any maintenance procedures.

3. Keep your floors clean at all times. A contaminated surface with a liquid (water, oil, grease, etc…) or a solid (sand, salt, etc…) will render the floor slippery and hazardous to walk on.

4. Do not, at any time during the initial maintenance or thereafter, flood the floor with water or cleaning solutions.

5. Warning: Infection control products used in Healthcare facilities could damage your floor; it is the end-user’s responsibility, if such products are used, to make sure they do not contain chemicals harmful to the Flooring material.

6. Wait at least 3 days after installation before starting maintenance procedures.

7. Types of pads and their uses:
   a. White pads for light polishing;
   b. Beige pads for buffing;
   c. Red pads for light scrubbing;
   d. Green or blue for scrubbing;
   e. Soft nylon brush for manual scrubbing.

8. Maintenance products
   a. Regular neutral cleaner/degreaser (Diversey Profi) (7 to 7.5 pH before dilution);
   b. Low foam neutral cleaner for auto scrubber (Diversey Prominence Floor Cleaner) (7 to 8 pH before dilution);
   c. Alkaline stripper for wax removal (12 pH before dilution);
   d. Acrylic floor Sealer/Finish (between 7 and 9 pH before dilution) (Diversey Carefree or Carefree Matte);
   e. Neutral spray buff floor finish (7 to 7.5 pH before dilution).

9. Follow the instructions on the label of the above products.

10. These care recommendations are provided as information only. We do not assume responsibility for actual work performed. The warranty extends only to the quality and performance of Commercial rubber flooring.
Initial Maintenance

1. All rubber tiles have a protective coating to guard against dirt and marks during shipping and installation that must be removed.
2. Use a broom or vacuum to remove dust and dirt.
3. To remove the coating, use a mixture of regular neutral cleaner/degreaser (Diversey Profi) and water as per manufacturer’s instructions and a 175 – 350 rpm rotary swing machine equipped with a red fiber pad or use a soft nylon brush. Spread the solution evenly over the floor using a mop or sponge. Do not, at any time during the initial maintenance or thereafter, flood the floor with water or cleaning solutions. Do not allow the solution to dry on the floor; wait 5 to 10 minutes before starting to clean.
4. Scrub the floor using a 175 – 350 rpm buffing machine equipped with a red pad or use a soft nylon brush.
5. Wet vacuum or mop up the residue.
6. Rinse with cold water. Wet vacuum or mop to remove the water.
7. Let the floor dry completely. Tip – a good indicator that the protective coating has been removed is when the floor creates a squeaking sound when a finger is lightly pushed over the surface.
8. Put two cross coats of an acrylic Sealer/Finish (Diversey Carefree or Carefree Matte); let dry and polish with a 175 – 350 rpm rotary swing machine equipped with a white pad or a buffing brush.

Regular Maintenance

1. Sweep or vacuum daily to remove dust and dirt. If necessary, clean with a wet mop, using a regular neutral cleaner/degreaser.
2. For heavily soiled floors, clean with a 175 – 350 rpm rotary swing machine with a clean red pad or clean soft nylon brushes and low foam neutral cleaner for auto scrubber (Diversey Prominence Floor Cleaner). Ensure that the soiled solution is picked up by wet vacuuming or by the automatic scrubber.
3. Allow the floor to dry completely.
4. Floor finish options: gloss can be restored by:
   a. Dry polishing with a low rpm machine (175 – 350 rpm) using a white pad or
   b. Spray buffing for smooth floors with a low rpm machine (175 – 350 rpm) using a white pad or
   c. Mopping with an acrylic floor Sealer/Finish (Diversey Carefree or Carefree Matte).
5. Periodic cleaning: If the floor must be thoroughly cleaned, follow the recommendations given under the Initial Maintenance section.
General Precautions

1. Floor protection: Floors must be protected against excessive static loads and abrasion when moving furniture. We recommend the removal of small metal glides from furniture legs. Plastic casters and glides of adequate size should be used to protect the floor surface. They should be cleaned periodically to prevent damage when dirt and grit accumulate and they are dragged on floors.

2. Direct sunlight: Flooring constantly exposed to direct sunlight at temperatures over 38º C (100º F) may result in alteration of dimension, indentation and possible color fading. Protect with drapes or blinds drawn over windows during peak sunlight hours.

3. Walk-off mats and throw rugs used in entrance ways: Some types of walk-off mats and throw rugs are backed with a type of latex that may discolor the resilient flooring. Always make certain that the mat/rug supplier confirms they have a non-staining backing.

4. Stains: Certain materials will stain any resilient flooring. They include lipstick, solvent-type fluid and paste waxes, fresh asphalt paving, rubber matting, rug padding and paint pigmentation used on exterior concrete steps and porches. Dark-colored asphalt tile located adjacent to or near the flooring may cause tracking of color onto it. Mohawk Group flooring must be adequately protected, (suitable walk-off mats are recommended) from contact with such materials since in many cases the stains are difficult or impossible to remove.

5. The extremely high forces exerted by stiletto or high-heeled traffic (dynamic loads of 1,000 psi or more) may visibly damage resilient flooring. Mohawk Group will not accept claims for damage caused by stiletto or high-heeled traffic.

Please note that technical website documents prevail.