Rubber Stair Treads & TRUE™ Stair Treads

MAINTENANCE

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General Remarks

1. Read all instructions carefully and make sure the adhesive has fully cured before starting. (Refer to the Installation Instructions).

2. Take all safety precautions such as posting “Caution” and “Wet/Slippery” floor signs before starting any maintenance procedures.

3. Keep your floors clean at all times. A contaminated surface with a liquid (water, oil, grease, etc...) or a solid (sand, salt, etc…) will render the floor slippery and hazardous to walk on.

4. Do not, at any time during the initial maintenance or thereafter, flood the stair treads with water or cleaning solutions.

5. Wait at least 3 days after installation before starting maintenance procedures.

6. Maintenance products:
   a. Regular neutral cleaner/degreaser (7 to 7.5 pH before dilution);
   b. Low foam neutral cleaner for auto scrubber (7 to 8 pH before dilution);
   c. Alkaline stripper for wax removal (12 pH before dilution);
   d. Acrylic sealer (around 9 pH before dilution);
   e. Acrylic floor finish (between 7 and 9 pH before dilution);
   f. Neutral spray buff floor finish (7 to 7.5 pH before dilution).

7. Follow the instructions on the label of the above products.

8. These care recommendations are provided as information only. We do not assume responsibility for actual work performed. The warranty extends only to the quality and performance of rubber and TRUE™ stair treads.

Initial Maintenance

1. All rubber and TRUE™ stair treads have a protective coating to guard against dirt and marks during shipping and installation that must be removed.

2. Use a broom or vacuum to remove dust and dirt.

3. To remove the coating, use a mixture of regular neutral cleaner/degreaser (Type “Taski Profi neutral cleaner” or equivalent) and water as per manufacturer’s recommendations. Spread the solution evenly on the treads using a mop or sponge. Do not, at any time during the initial maintenance or thereafter, flood the stairs with water or cleaning solutions. Do not allow the solution to dry on the stairs; wait 5 to 10 minutes before starting to clean.

4. Wet vacuum or mop up the residue.

5. Rinse with cold water. Wet vacuum or mop up to remove the water.
6. Let the treads dry completely. Tip – a good indicator that the protective coating has been removed is when the tread creates a squeaking sound when a finger is lightly pushed over the surface.

7. Put two cross coats of an acrylic sealer/conditioner (type “Taski Carefree Matte” or equivalent). Let the treads dry between coats.

**Regular Maintenance**

1. Sweep or vacuum daily to remove dust and dirt.

2. If necessary, clean with a wet mop using a regular neutral cleaner/degreaser (follow instructions on label). Do not use powder or high-sudsing detergent. Use a wet vacuum or a mop to remove the residue and allow them to dry.

3. Allow the treads to dry completely.

4. Restore the finish with an acrylic floor finish.

5. Periodic cleaning: If the stairs must be thoroughly cleaned, follow the recommendations given in the Initial Maintenance section.

**General Precautions**

1. Direct sunlight: Flooring constantly exposed to direct sunlight at temperatures over 38° C (100° F) may result in alteration of dimension, indentation and possible color fading. Protect with drapes or blinds drawn over windows during peak sunlight hours.

2. Stains: Certain materials will stain any resilient flooring. They include lipstick, solvent-type fluid and paste waxes, fresh asphalt paving, rubber matting, rug padding and paint pigmentation used on exterior concrete steps and porches. Dark-colored asphalt tile located adjacent to or near the flooring may cause tracking of color onto it. Mohawk Group flooring must be adequately protected from contact with such materials since in many cases the stains are difficult or impossible to remove.

3. The extremely high forces exerted by stiletto or high-heeled traffic (dynamic loads of 1,000 psi or more) may visibly damage rubber and TRUE™ stair treads. Mohawk Group will not accept claims for damage caused by stiletto or high-heeled traffic.

Please note that the technical website documents prevail.