TRUE Tile & Sheet Rubber with Ngrain Technology

MAINTENANCE

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GENERAL REMARKS

1. Read all instructions carefully and make sure the adhesive has fully cured before starting (Refer to the Installation Instructions).

2. Take all safety precautions such as posting “Caution” and “Wet/Slippery” floor signs before starting any maintenance procedures.

3. Keep your floors clean at all times. A contaminated surface with a liquid (water, oil, grease, etc.) or a solid (sand, salt, etc.) will render the floor slippery and hazardous to walk on.

4. Do not, at any time during the initial maintenance or thereafter, flood the floor with water or cleaning solutions.

5. Note: Certain “Infection Control” products used in Healthcare facilities (bleach etc.) could damage your floor; consult your Mohawk Group representative for assistance.

6. Types of pads and their uses:
   a. White pads for light polishing and spray buffing;
   b. Red pads for light scrubbing;
   c. Soft nylon brush for manual scrubbing for dirt removal if necessary.

8. Maintenance products:
   d. Regular neutral cleaner/degreaser (Diversey Profi, Vert2Go) (7 to 7.5 pH before dilution);
   e. Low foam neutral cleaner for auto scrubber (Diversey Prominence Floor Cleaner) (7 to 8 pH before dilution);
   f. Neutral spray buff floor finish (7 to 7.5 pH before dilution).

9. Carefully follow the manufacturer’s instructions on the label of the above products for dilution ratios and use.

10. These care recommendations are provided as information only. We do not assume responsibility for actual work performed. The warranty extends only to the quality and performance of TRUE rubber flooring.

INITIAL MAINTENANCE PROCEDURE

Lightly soiled areas:

1. Use a broom or vacuum to remove dust and dirt particles.

2. Damp mop or use an auto scrubber with neutral cleaner.

Heavily soiled areas:

1. If the floor is heavily soiled and dirt is present, use a mixture of regular neutral cleaner/degreaser and water, as per manufacturer’s instructions.

2. Use a 175 - 350 r/min rotary swing machine equipped with a red fiber pad or use a soft nylon brush if deemed useful. Spread the solution evenly over the floor using a mop or sponge. Do not, at any time during the initial maintenance or thereafter, flood the floor with water or cleaning solutions. Do not allow the solution to dry on the floor; wait 5 to 10 minutes before starting to clean.

3. Scrub the floor using a diagonal cross action.

4. Wet vacuum or mop up the residue.

5. Rinse with cold water. Wet vacuum or mop up to remove the water.

6. Let the floor dry completely before allowing traffic.

7. No wax or sealer is required and the floor can now be used as is.
REGULAR MAINTENANCE PROCEDURE

1. Sweep or vacuum daily to remove dust and dirt. If necessary, clean with a damp mop and a regular neutral cleaner.
2. Allow the floor to dry completely before allowing traffic.
3. For heavily soiled areas follow “Initial Maintenance instructions” under “Heavily soiled areas”.
4. For periodic maintenance, follow the recommendations given under the Initial Maintenance section.
5. Option: for a higher gloss level, the floor can be “Spray buffed” using a low rpm machine (175 - 350 rpm) equipped with a white pad.

GENERAL PRECAUTIONS

1. Floor protection: floors must be protected against excessive static loads and abrasion when moving furniture. We recommend the removal of small metal glides from furniture legs. Plastic casters and glides of adequate size should be used to protect the floor surface. They should be cleaned periodically to prevent damage when dirt and grit accumulate from being dragged on floors. Razor Blades
2. Direct sunlight: flooring constantly exposed to direct sunlight at temperatures over 38° C (100° F) may result in alteration of dimension, indentation and possible color fading. Protect with drapes or blinds drawn over windows during peak sunlight hours.
3. Walk-off mats and throw rugs used in entrance ways: some types of walk-off mats and throw rugs are backed with a type of latex that may discolor the resilient flooring. Always make certain that the mat/rug supplier confirms they have a non-staining backing.
4. Stains: certain materials will stain any resilient flooring. They include lipstick, solvent-type fluid and paste waxes, fresh asphalt paving, rubber matting, rug padding and paint pigmentation used on exterior concrete steps and porches. Dark-colored asphalt tile located adjacent to or near the flooring may cause tracking of color onto it. Mohawk Group flooring must be adequately protected) from contact with such materials since in many cases the stains are difficult or impossible to remove (suitable walk-off mats are recommended).
5. The extremely high forces exerted by stiletto or high-heeled footwear traffic (dynamic loads of 1,000 psi or more) may visibly damage resilient flooring. Mohawk Group will not accept claims for damage caused by stiletto or high-heeled traffic.

Please note that the technical web site documents prevail.