This limited warranty applies only to the original purchaser of Mohawk Group* carpet for indoor commercial installations. This warranty applies only to those Fortis Nylon products specifically designated by Mohawk Group in writing.

The use of Mohawk Group branded adhesives is required to ensure optimum results and are the only approved adhesives warranted by Mohawk Group. Failure to use Mohawk Group branded adhesives will result in warranties being null and void. Substrates must be prepared using Mohawk Group’s recommended floor preparation procedures.

Provided the designated carpet has been properly installed and maintained in the specified commercial location in strict accordance with Mohawk Group’s instructions and procedures and subject to the limitations set forth herein, Mohawk Group warrants the following:

I. Items Under Warranty

Mohawk Group warrants the following for the normal useful life of the carpet**:

1. Wear – Mohawk Group warrants that the carpets constructed of Fortis Nylon 6,6 will not wear more than 10% of its surface pile weight from abrasive wear for the life of the carpet. By abrasive wear is meant fiber loss from the carpet through normal abrasion, not crushing or flattening of the carpet pile in any area, nor staining, soiling, fading or change in carpet appearance, nor fiber loss due to abnormal usage of the carpet.

2. Static Protection – Mohawk Group warrants that the carpets constructed of Fortis Nylon 6,6 will not generate static greater than 3.5 KV when tested under AATCC Test Method 134, for the life of the carpet.

3. Static – Carpet will not give static discharges in excess of 3.5 KV when tested under AATCC Test Method 134 (Step);

II. Limitations – This warranty does not include:

1. Disfigurement or damage caused by abnormal use or any damage to the carpet not arising out of defects in the carpet. For example, the warranty does not cover tears, burns, pulls, cuts, installation on stairs, damage resulting from improper cleaning agents or methods, or damage in transit.

2. This warranty specifically excludes general soiling, discoloration, appearance change, due to pile distortion, and exposure to substances or contaminants which degrade or destroy nylon yarn or the color of the carpet. Also, this warranty specifically excludes carpet which has been surface treated with materials not recommended or approved by the Mohawk Group, or which has been subjected to abnormal use or conditions or to cleaning agents or maintenance methods not recommended or approved by the Mohawk Group.

3. Abuse by any athletic equipment such as roller skates, ski boots, or golf shoes;

4. Differential fading from light exposure, shading, pile crush, dye lot differences or soiling;

5. Any condition that would have been visible upon inspection prior to the installation;

6. Any condition resulting from other than ordinary wear or from any use for which the product was not designed;

III. Obligations of Owner:

1. The Owner must submit notice of all claims under this limited warranty to Mohawk within the installed life of the carpet from the date of carpet installation.
2. Claims must be submitted in writing and delivered to:
Mohawk Group Attention:
Claims Department
508 East Morris St.
P.O. Box 1448
Dalton, GA 30721

3. All areas in which carpet is to be replaced under the terms of this limited warranty must be cleared of all equipment, furnishing, partitions, and the like that have been installed over the carpet subsequent to the original carpet installation, at Owner's expense.

IV. Warranty Remedies

1. After receipt of proper written notice of claim, the Mohawk Group will designate a representative to inspect the carpet with the Owner's representative and the Mohawk Group will meet all warranty obligations.

2. Subject to the above warranty limitations and owner's obligations, the Mohawk Group shall repair or, in its sole discretion, replace any carpet which does not meet the requirements of this warranty, at no expense to the owner for any cost of the replacement carpet material, adhesive, labor for removal of the defective carpet, and/or labor for the installation of any replacement carpet.

3. Any replacement will be made with a comparable product selected by the Mohawk Group from the then current Mohawk Group running line. However, the Mohawk Group's obligation shall not include the reimbursing of any indirect costs or incidental or consequential damages, however incurred. By way of example and not limitation, damages arising from the interruption of use of the spaces affected, nor expenses in removing

4. The remedies provided in connection with this limited warranty are expressly in lieu of any other remedies provided under any other express or implied warranty, INCLUDING ANY WARRANTY BY MODEL OR SAMPLE AND ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS, and of any other obligation on the part of the Mohawk Group. This limited warranty supersedes any additional or inconsistent warranty(s) set by dealer, owner, or any third party. In no event shall the Mohawk Group be liable for any incidental or consequential damages. No modification of this limited warranty shall be effective unless in writing and signed by a Representative of the Mohawk Group authorized to do so.

Please Note: Some States do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts. The above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Except for these rights, the remedies provided under this warranty state the limit of Mohawk Group responsibilities.

V. Mediation/Arbitration:

1. If a dispute arises out of or relates to this warranty, or the breach thereof, and if said dispute cannot be settle through direct discussions, the parties agree to first endeavor to settle the dispute in an amicable manner by mediation administered by the American Arbitration Association under its Commercial Mediation Rules in Atlanta, Georgia before resorting to arbitration. Thereafter, any unresolved controversy or claim arising out of or relating to this warranty, or breach thereof, shall be finally settled by arbitration administered by the American Arbitration Association in Atlanta, Georgia and in accordance with its Commercial Arbitration Rules and judgment upon the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof.

2. Neither party nor the arbitrator(s) may disclose the existence, content, or results of any arbitration hereunder without the prior written consent of both parties.

3. The arbitrator(s) shall be appointed as provided in the American Arbitration Association Commercial Arbitration Rules.

4. In rendering the award, the arbitrator(s) shall determine the rights and obligations of the parties according to the substantive and procedural laws of the State of Georgia.
* Mohawk Group is a division of Mohawk Carpet Distribution, Inc.

** "For the life of the carpet" is defined to be the lifetime of the original carpet for the particular installation. This warranty is not transferrable.